



Dear Cherished Customer,

SIS&L has been monitoring reports on the emergence of COVID-19 in Ghana and also following guidance from health authorities including the Ministry of Health, the Ghana Health Service and other relevant authorities.

With immediate effect, the following measures have been put in place to protect the health and safety of our customers and staff:

- Cleaning and sanitization procedures have been enhanced throughout our institution including our ATMs;
- Hand sanitizers have been installed at our banking halls and other vantage points for the use of customers;
- Frontline staff have been provided with personal protective equipment;
- A 2-metre social distancing protocol has been instituted within our premises;
- Continuous staff education on best practices on preventive measures on COVID-19 is ongoing;
- Customers are encouraged to use a stylus or any suitable device on our ATMs and not their bare fingers;

SIS&L will continue to closely monitor the situation and provide you with regular updates on measures being taken against COVID-19.

SIS&L...dare to be different

#Staysafe

By Management

March, 2020

